HOW LONG DISTANCE AND CORRIDOR TRAINS WORK TOGETHER
Derrick James, Senior Manager

Improving the Business

- Customer Service Obsession
- Strong Financials
- Operational Excellence
Enhancing the Customer Experience

- Recent improvements:
  - Pets
  - Bikes
  - Station ADA and SOGR Improvements

- Station ADA Work continues
  - $50 million budgeted annually
  - Focus – path of travel, access to services

- Siemens Charger Locomotives

- Next Generation (NextGen) High-Speed Trains program

2017 – 31.74 million, up 1.5% vs. 2016

Amtrak Total Ridership, 1972-2016

1972-2002 Average
2017 just in, $2.2 billion in ticket revenue, +2.2%

Revenue growth is the basis for success – and stems from customer satisfaction and ridership growth

No other region of the United States has access to long distance rail services like the Midwest

With Chicago as the historic hub on transcontinental railroading, it serves as the hub for eight of Amtrak’s fifteen long distance routes

These eight routes form a valuable framework that has helped sustain a closely linked series of shorter corridor trains that all fall under Section 209 of PRIIA

These two networks share valuable resources: stations, yards, crew bases, and in some cases equipment

They also foster an awareness and familiarity with train travel that helps build ridership
Amtrak in the Midwest

Amtrak in MIPRC Territory

Empire Builder
California Zephyr
Southwest Chief
Carl Sandburg, Illinois Zephyr
Hiawatha
Lake Shore Limited
Pere Marquette, Blue Water, Wolverine
Capitol Limited
Missouri River Runner
Texas Eagle
City of New Orleans
Hoosier State
Illini
Saluki
Lincoln
Combined Ridership of FY16
Overlapping Chicago-Hub Amtrak Routes

Ridership of FY16 Chicago-Hub
Amtrak Routes by Route

LD  SS
Ridership Charts

Ridership of FY16 Chicago-Hub
Amtrak Routes with Overlap

FY16 California Zephyr Chicago Connections

131,242 Travelled From, to or through Chicago

Begin or End in Chicago 77,290

Connect to Another Train 53,952

State-supported 17,308

Local

Capital Limited

Lake Shore Limited
The Heartland Flyer has a unique opportunity to make connections at both ends if we can extend it northward.

Like the Missouri River Runner, an extended Flyer would connect to the Southwest Chief and the Texas Eagle.

Connections made possible by and extended Flyer would shave 13 hours from OKC-Chicago transit time and 11 hours between OKC and LA.

Long distance trains have the potential to enhance the value of state supported trains through their connections to additional origins and destinations, both local and distance, regional and national.

THANK YOU FOR YOUR TIME

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Amtrak in the Midwest